

Your Visit

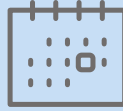


How to enjoy a seamless patient journey at Ruabon Road Dental Practice.



Before your appointment

- You will receive by email/text a link to update your personal and medical details.
- You will receive a portal link to update your medical history and FP17 form.
- Arrange childcare as children cannot be safely supervised whilst you are in the dental chair.
- Contact us if you require disabled access so we can direct you.
- Contact us if you need to bring a chaperone or carer.



Coming to your appointment

- Before you set out, brush your teeth and keep hydrated.
- Adult patients should attend the practice alone. If someone is driving you to and from your appointment they cannot wait for you in the practice.
- Arrive at the correct time.
- On arrival, check-in using the QR code on your booking confirmation e-mail. If this is not possible then check-in at the Reception desk.
- Sanitise your hands and put on one of our clinical masks at the door.
- Make payment for your treatment at Reception.
- Keep an eye on the tv screen for your name calling you to surgery.



After your Appointment

NHS Patients

- Your dentist will hand you a Personal Prevention Plan advising you of your next step.
- Show your Personal Prevention Plan to Reception to book your next appointment.

Private Patients

- Your dentist will accompany you to the private patient suite.
- Your Treatment Co-ordinator will prepare your estimate, book future appointments and answer any queries regarding your treatment or payment plan.

By following the above steps we can continue to provide an excellent quality of care whilst employing the highest standards of infection control.



www.wrexhamdentist.co.uk



ruabonroad
DENTAL PRACTICE