



GIG
CYMRU
NHS
WALES

Bwrdd Iechyd Prifysgol
Betsi Cadwaladr
University Health Board

Gweithio i Wella

Mynegi pryder am
unrhyw agwedd ar
ofal neu driniaeth

Ein nod yw darparu'r gofal a'r driniaeth
gorau posib i chi.

Sut i fynegi pryder

Os ydych chi'n anfodlon â'r gofal neu
driniaeth a gawsoch, rhowch wybod i ni
er mwyn i ni edrych ar eich pryder a
cheisio gwella pethau. Gallwch siarad ag
aelod o staff sy'n gysylltiedig â'ch gofal,
neu gysylltu â'r Tîm Pryderon:

Yn ysgrifenedig at: Y Tîm Pryderon,
Ysbyty Gwynedd, Penrhosgarnedd,
Bangor, Gwynedd, LL57 2PW.

Trwy ffonio: 01248 384194

Trwy ffacs: 01248 385318

Trwy e-bost: Timpriyderon.bcu@wales.nhs.uk

Mae gan y Bwrdd Iechyd daflen
"Gweithio i Wella: Sut i fynegi
pryder am unrhyw agwedd ar ofal
neu driniaeth" ac mae ar gael mewn
lleoedd cyhoeddus, fel arall mae
rhagor o wybodaeth ar safle
rhyngwyd y Bwrdd Iechyd yn:
www.pbc.cymru.nhs.uk neu gellir
lawrlwytho taflen Llywodraeth
Cymru o: www.puttingthingsright.wales.nhs.uk



Putting Things Right

Raising a Concern about
any aspect of care or
treatment

We aim to provide you with the very best
care and treatment.

How to raise a concern

If you are unhappy about care or treatment
provided, please let us know so that we can
look into your concern and try to put things
right. You can either speak to a member of
staff involved with your care, or contact the
Concerns Team:

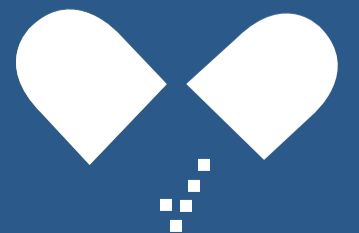
In writing to: The Concerns Team, Ysbyty
Gwynedd, Penrhosgarnedd, Bangor,
Gwynedd, LL57 2PW.

By telephone: 01248 384194

By fax: 01248 385318

By e-mail: ConcernsTeam.bcu@wales.nhs.uk

A Health Board leaflet called "Putting
Things Right: How to raise a concern
about any aspect of care or treatment" is
available in public areas, alternatively you
can obtain further information from the
Health Board's internet site at:
www.bcu.wales.nhs.uk or the Welsh
Government leaflet can be downloaded
from: www.puttingthingsright.wales.nhs.uk



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