

# In Safe Hands



We realise that some of you may be nervous about visiting the practice since the outbreak of coronavirus. It is only natural to be apprehensive, but rest assured there is no need to worry. We have assessed every potential risk and are confident that our dental practice is one of the safest places to be, away from your own home.



We have meticulously followed guidelines and advice from public health authorities and dental societies. In addition, we have spent months assessing what works well and invested in making improvements throughout the practice.

Our team has adapted to a completely new way of working in a very short amount of time, as we appreciate that it is the best way to protect and care for our patients. No stone has been left unturned in taking every precaution to guarantee the welfare of the Ruabon Road Dental family.



## Safety Measures

- ✓ **Enhanced protective equipment for clinical staff**
- ✓ **Masks and screens for non-clinical staff**
- ✓ **Staggered appointment times**  
to maintain social distancing space for patients
- ✓ **Extended appointment times**  
to allow for new patient journey
- ✓ **Full decontamination of surgeries**  
between each appointment
- ✓ **Strict antiviral cleaning procedures**  
for floors and surfaces in non-clinical areas
- ✓ **Special service for vulnerable/shielded patients**
- ✓ **Contact-free book-in, record updates, screening and payment**
- ✓ **Limited number of patients in the waiting area**
- ✓ **Smile tv and free wi-fi connection**  
replacing magazines and leaflets which may spread infection
- ✓ **Hand sanitisers**  
strategically placed around the practice for all to use
- ✓ **Staggered work rotas**  
to social distance between colleagues and reach out to more patients
- ✓ **On-line dental assessments**
- ✓ **Digital imagery scanning**

If you have any concerns about your visit, then you are welcome to call us to discuss them. Your mental well-being is as important to us as your dental health so it's vital that we all keep talking.



[www.wrexhamdentist.co.uk](http://www.wrexhamdentist.co.uk)



ruabonroad  
DENTAL PRACTICE