

All Change



Your next visit to the practice will be very different to your last. Many of the changes might seem daunting, but we will be with you every step of the way to guide and reassure you. The safety measures we have put in place may seem extraordinary, but your health is our priority, so it is vital that everyone adheres to them.



Before your appointment

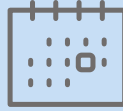
At the time of booking we will send you a link to update your personal and medical details.

The day before your appointment we will contact you to go through a pre-appointment check-list and take payment if required.

*Unless you require a carer or an accompanying adult you must attend the practice **ALONE** so be sure to arrange childcare before your appointment.*

Please let us know if you

- require disabled access so we can make the necessary safety provisions.
- require a carer, guardian or accompanying parent so we can plan their safety measures.
- are classed as vulnerable so we can make additional provisions for you.



The day of your appointment

- Before you set out, use the lavatory, brush your teeth and keep hydrated.
- Bring your own mask in a small plastic bag and only essential items which will be stored on arrival.
- Arrive at the correct time as we will not be able to see you earlier or later than your appointment time.
- Ring the doorbell and secure your mask.
- Your nurse will direct you to the dental surgery. Do not touch any surfaces.



In surgery

- Your dentist will ask you to place your mask in your plastic bag.
- Be prepared to see your dentist and nurse wearing additional protective equipment which make them look and sound unusual.
- After your treatment, do not rinse your mouth, replace your mask ready to be escorted out of the practice.
- Sanitise your hands on exit.
- Your follow up appointment will be arranged after your visit.
- You will be contacted to pay remotely should there be an additional charge.

By following the above steps we can continue to provide an excellent quality of care whilst employing the highest standards of infection control.



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DENTAL PRACTICE