

15th May 2020

Elbow Tap to All My Patients



Message from Dan ...

This is my third edition of Elbow Tap and already so much has changed environmentally and psychologically for us all since I first reached out to you at the end of March. For me, the pandemic is an opportunity to assess what works well at the Practice and how it can work even better. Many changes are taking place as we are fast-forwarded into a world of dentistry where on-line consultations, zero waiting time and digital smile imagery are no longer our vision but our reality. Everyone's approach to day-to-day activities will have altered when lockdown is lifted so our team are determined to ensure that when the Practice re-opens its doors to the new world, your visit to the dentist will be a totally safe and pleasant experience.

Virtual Consultations

After months of design, programming and trialling we are pleased to announce the launch of our Virtual Consultation Room.



The DOVE (Digital on-line Video Exam) is designed to enhance the high level of customer service we currently provide at the Practice and will become an integral part of the dental treatment experience. The benefits of our Virtual Consultation Room will be recognised long after Lockdown and Social Distancing. Dental Treatment Plans will be accessible to those who find it difficult to attend the Practice for their initial consultation. Appointments will be booked in advance via e-mail and hosted securely on-line. Dentists will be able to screenshare x-rays with the patient, provide prescriptions and referrals and offer guidelines to oral health care as well as discussing options and devising treatment plans for smile makeovers.



YouTube Educational Channel

Our dental team has filmed a series of DIY tutorials to demonstrate temporary repairs and fixes until we fully re-open. Videos such as 'how to fit a temporary filling', 'how to repair an orthodontic brace' and 'how to maintain optimal oral hygiene' can be viewed on Ruabon Road Dental Practice YouTube channel, so hit subscribe for all the latest video updates.

Denture Repair Service

In response to the numerous calls we have received from patients with broken dentures we have set up a completely safe, sterile and efficient denture repair service. Our on-site Lab 94 is equipped with the technology, clinical safety measures and know-how to resolve most broken denture problems remotely whilst respecting social distancing rules. If you have a broken denture, please call us to establish if it is repairable so we can book your delivery and collection appointments. There will be No Charge for this service for our NHS patients currently registered at the Practice. The cost for our private or any non-registered patients for our denture repair service is £52.

