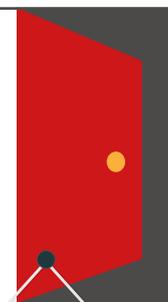


R The Whole Tooth

from Behind the **Big Red Door...**

www.wrexhamdentist.co.uk

OCT 2020



OPEN

Halloween is coming



Whilst the prospect of cancelling Trick or Treating is every dentist's dream, there is an alternative socially-distanced version planned for 2020. Place a pumpkin on your wall, window sill or in your front garden and for each pumpkin a child spots their parent can add a treat to their bag. You may want to begin your trail at 96, Ruabon Road where there will be 2 giant pumpkins on display. **Note to parents; be sure to avoid putting hard sweets that stay in mouths for longer and sticky sweets that cling to teeth in their treat bags.**

Easy way to pay

You can now conveniently pay for treatments online using our secure-mail link as well as completing a covid-screening questionnaire online prior to your visit.

There may not seem to be a great deal to smile about at the moment, but the good news is that the Welsh 'fire-break' will not affect the vital service we provide at Ruabon Road. We will remain open throughout lockdown, operating under **Amber Phase**. Our patients can legally travel across county boundaries to be treated as we continue to take every precaution to guarantee a safe visit.

Hygiene Time

October welcomes the long-awaited return of our dental therapy team to the practice. **Beth** and **Emma** alongside **Hygienist Julie** are providing 30-minute hand-scale treatments focusing on our commitment to preventative dentistry and oral health education. The team will also run a series of interactive on-line sessions specifically designed for children to help them maintain optimal oral hygiene.

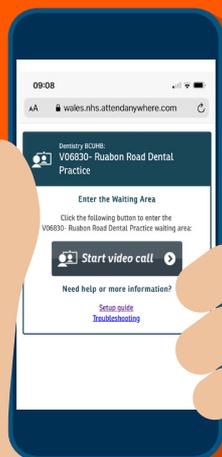


In the Spotlight



This month should have seen **Dental Nurse Emily** venturing on a volunteering trip to Cambodia with a team of dental professionals to support international charity, Dentaaid. The team provides emergency dental care in prisons, schools and orphanages in the capital city as well as oral health education programmes in its more remote regions. Due to the pandemic the project has been postponed to 2021 but Emily continues to mentally prepare for the adventure ahead. "I am most apprehensive about working within a team of strangers and sharing such a unique experience with them, but I can't wait to explore a new culture and witness dentistry in the developing world."

Attendanywhere



When we were asked by Public Health Wales to trial NHS' attendanywhere video consultation service we knew that it would be a useful means of communication during lockdown. However, we couldn't have anticipated how vital a tool it could be. Since pioneering the service, our team of emergency dentists have assessed over 200 NHS patients in our virtual surgery, offering effective advice and prescribing medication. Of course, in many instances a dental issue can only be resolved with treatment, but by having

the online consultation prior to their visit, the patient's time spent in the surgery is reduced as the problem has already been discussed and the likely course of treatment has been established.

One patient in particular was extremely grateful for our attendanywhere service. During his online consultation we spotted a visual clue to indicate his complaint was not actually a dental issue and suggested he contact the GP straight away. He did so and was diagnosed and treated for trigeminal neuralgia.



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