



The Whole Tooth

from Behind the **Big Red Door**...

wrexhamdentist.co.uk

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One of the Best!

We are still on cloud 9 after the news that we have qualified as **DOUBLE FINALISTS** for the Dentistry Awards 2021, chosen by an esteemed panel of industry professionals. We are the only practice from North Wales and one of the very few NHS practices to achieve this accolade, so are enormously proud that our commitment to providing the Best Patient Care to ALL of our patients has been recognised.



TRICK OR TREATERS

Scary teeth are only for Halloween, not all year round so remember ...

- Don't suck sweets for a long time
- Never crunch sweets
- Sip water whilst you munch

In the Spotlight

Introducing **Hannah**, our newly appointed Client Co-ordinator. Hannah has taken to the role like a duck to water. She is super organised and efficient with a very calm manner so our private patients will be completely at ease and in very safe hands as she guides them through their treatment journey. Hannah enjoys being busy which is just as well because when she's not working in the practice she is helping out at home on the farm.



Tiger Bites

Thank you for all your tiger name ideas. Mr. Reed was flattered by a few of you who decided that our cuddly friend should be his namesake, but the winner and most popular suggestion was **RoaRRy**.



Click to book

Our automated recall service is working well as we continue to contact our NHS patients in order by which their check-ups were due. The link which is sent by email/text inviting patients to book is simple, secure and easy to follow and saves patients from hanging on the end of a phone or finding a convenient time to call. It even automatically pops your appointment into your calendar (on your phone, not on the fridge; that would be too clever!).

Next Generation

We have joined **Careers Wales' School Valued Partner initiative** providing inspiration and support to young people considering a career in dentistry or in related sectors such as Management, Research, Insurance, Software Design and Healthcare. Our team filmed a series of career journey presentations for webinars and online events which have been well received across schools in Wales.



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